



What they bought

Simpana Backup and Recovery

Customer background

Karooon Gas Australia is an oil and gas exploration company with principal activities in offshore Western Australia and South America. Uninterrupted access to its business information is crucial to the successful operational management of Karoon Gas.

Prior to migrating to CommVault, Karoon Gas had used a leading competitive product to support the backup of the NetApp SAN. Intermittent issues with the scheduled backups had plagued Karoon Gas for months. Some of the issues faced included unexplained device name changes for the tape library managed by the previous solution and random failures of regular scheduled backup jobs. Managing the backup solution was an endless cycle of troubleshooting, hot fixes, and new builds of the software, which either required downtime during business hours, or plenty of after hours remote work. Problem resolution often ran late into the night with many hours on the phone. The IT department completely lost faith in the solution and sought for an alternative that would simply work.

Sold in partnership with



IT Department Keeps Oil and Gas flowing with CommVault Backup and Restore

What it did for them

Karooon Gas has resolved its ongoing data growth and day-to-day data management issues by automating and speeding up data backup and restoration with CommVault software. Strategically, it has created a centrally managed storage platform to deliver true business continuity capacity, significantly reducing the risk of backup failure.

Scheduled backups that previously would not be met within the backup window could now be completed successfully within time allocated. The IT department was able to backup the NetApp filer at an impressive speed rate of 400GB/hour by using CommVault. Administrators now only had to spend 1 hour a day to manage the backup. Restores can be delivered within hours, rather than the several days it had taken previously. The IT department is now able to deliver a far better service with a lot less effort.

Customer comments

"With CommVault, we are comfortable that the incrementals and full backup policies that are in place now work. We feel secure that we are covered in the case of an accident. It simply does the job and the backup window has room to expand with our increasing data volumes"

- Jim Boyd, Data Manager

